



CHARTER OAK BANK

PROTECTING YOURSELF FROM ONLINE BANKING FRAUD

APRIL 2 2009

During these challenging economical times, it's easy to focus on the big issues facing our country on a national scale, and forget to do the little things to protect our individual finances at home. At Charter Oak Bank, we go to great lengths to help our clients with safe banking practices, and are always looking for ways to improve our safeguards so that your money is safe and sound. That said, the online banking industry has seen a continual increase in fraudulent activity over the last several months. With key loggers, virus attacks and phishing scams becoming more prevalent, we want to make sure you are doing all you can to protect yourself from becoming a victim of fraud. When all is said and done, the most effective source to protect your assets is - you. There are many easy and practical steps you can personally take to make sure your finances are not being put at risk.

To that point, we recently received some very helpful information from one of our financial partners. We believe it is important to share this information with the community, and sincerely encourage that your readers take the time to follow the link below for valuable tips on protecting your financial future, as it relates to online fraud - <http://info.netteller.com/go/preventingfraud>.

It's important information that is pertinent and helpful to everyone in our community. For more information contact Debbie Seaman, our Senior Vice President of Operations & Technology, here at Charter Oak Bank, at dseaman@charteroakbank.com or 707-265-2013.

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